



JASMYN

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JASMYN

Mission

JASMYN supports and empowers LGBTQ young people by creating safe space, providing health and wholeness services, and offering youth development opportunities, while bringing people and resources together to promote equality and human rights.

Services Overview

- Housing
- Mental Health Services
- Sexual Health Clinic
- HIV Care Coordination
- Youth Development and Programming
- Community Advocacy/Partnerships



LIVE WITH
pride



Overview of JASMYN Service Delivery Model

- Youth Centric
- Drop In Hours
- Wide OPEN
- Community Space
- Relaxed Environment
- Multiple Services Delivered at a Time
- Quick Response To Youth Need

Impact of COVID-19 on Service Delivery

- ~~Drop In Hours~~
- ~~Wide OPEN~~
- ~~Community Space~~
- ~~Relaxed Environment~~
- ~~Multiple Services Delivered at a Time~~
- ~~Quick Response To Youth Need~~

- Appointments & Limited Hours
- Limited Youth Space
- Closed for “hanging out” and groups
- One Service at Time
- Slower Crisis Response

Impact of COVID-19 on LGBTQ+ Youth Supported

2019

- Overall youth served: 1652
- Youth Served in support programs on and off campus: 828

2020

- Overall Youth Served: 834
- Youth Served in support programs on and off campus: 273

The Impact of COVID-19 on HIV Prevention

2019 HIV Testing

- 1025 HIV Tests
- 20 Newly diagnosed

2020 HIV Testing

- 510 HIV Tests
- 18 Newly diagnosed

JASMYN HIV Testing Positivity Rate

- 2020 3.5%
- 2019 1.95%
- 2018 1.75%
- 2017 2.34%



The Impact of COVID-19 on HIV Prevention

- Challenging to build meaningful relationships while engaging youth in care
- Navigating work place safety and youth / client need
- Unable to support youth in person at medical appointments
- Negative impact of inconsistent service hours
- Hiring and training new staff to work the “old way”
- COVID-19 magnified all the typical barriers to care
- Loss of connection with in our teams and our youth

Celebrating the Wins During COVID-19

- Outside the box thinking on where we could perform HIV tests
- Staff cross training and learning new roles
- Developed and implemented virtual programs and platforms to meet online
- HIV Home Testing Program
- Condom / Lube / Food Delivery Programs
- Decrease in structural barriers to access HIV Care
- Engagement with youth currently enrolled in HIV Care Coordination did not decrease during COVID-19
- Improved linkage to care timeline (4 days on average)



What's Next in Navigating COVID-19 and Providing HIV Prevention Services!

- Work harder to build back lost connections
- Increase hours of operations
- Bring back “Drop In” space
- Re-train staff
- Take advantage of a “restart”
- Staff training
- “Keep what we like mentality”