HIV.gov provides the information below for individuals who may need assistance in paying for HIV pre-exposure prophylaxis (PrEP). One form of possible assistance is PrEP access via telemedicine. HIV.gov is not endorsing any programs, but providing an overview of PrEP access via telemedicine programs that are publicly available.

### Telemedicine Programs

<table>
<thead>
<tr>
<th>Telemedicine Program</th>
<th>Link</th>
<th>Services provided if I don't have insurance and need help getting my PrEP medication paid for.</th>
<th>How to get started</th>
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<tr>
<td>Telemedicine appointments with a provider</td>
<td>Lab testing</td>
<td>Medication access</td>
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FREQUENTLY ASKED QUESTIONS

1. **What are these programs for and not for?**

   These programs provide a person seeking access to PrEP with access to a provider, lab testing, and medication.

2. **How do I get enrolled in and stay qualified for a program?**

   a. **What are the eligibility requirements?**

      Each company providing PrEP access via telemedicine sets eligibility criteria to get enrolled in their program. This means that they identify what will qualify you to have access to free/low-cost medication. For most, you must be over the age of 18 and living in the U.S. These programs link you to a clinic provider for telemedicine. Not all states currently have clinic partners, but the network of providers is expanding each month.

   b. **How do I actually get enrolled?**

      Create a profile and schedule your first telemedicine visit. You will be connected to a provider to discuss beginning PrEP. To determine if you are eligible, you will have lab testing completed. Your provider will review your lab testing results with you and, if eligible, you will be prescribed PrEP.

   c. **How do I stay in the programs?**

      Every three months, you will be contacted by your provider to complete lab testing and review your results. You will receive a prescription refill once your lab testing results are reviewed.

3. **How do I actually get medications through these programs?**

   Your provider will connect you to the pharmacy and your medication will be delivered to your home.
4. *What about the other medications that I take? Is there a patient assistance program or co-payment assistance program for medications not on this list?*

Many pharmaceutical companies (aka drug companies, manufacturers) offer help to access their medications. Here are some ways you can find out if there is assistance available to access your other medications:

- Talk to the health care provider that prescribed you the medication.
- Do a search online for “your medication” and “patient assistance.” The results should take you to a page for the medication you take and the options that are available.
- Look up the manufacturer of your medication to see what programs they offer on their website.